

# FAQ: Kidcreek Ministry

Woodcreek Church | [kidcreek@woodcreekchurch.com](mailto:kidcreek@woodcreekchurch.com)

## **What is Kidcreek?**

Kidcreek is our dedicated ministry for children from birth to 5th grade, offering a loving environment to learn about Jesus during main service times. Our goal is to establish a strong spiritual foundation, partnering with families to support their role as primary disciple makers in their homes.

## **What is the Kidcreek experience like?**

Kidcreek provides corporate worship, engaging lessons, and fosters meaningful relationships. Our life groups are age and grade-specific, sometimes further divided by gender. From as young as two years old, children receive intentional teaching.

## **How is safety prioritized at Kidcreek?**

Child safety is our top priority. Our coordinators oversee Kidcreek's security, ensuring controlled access to pick-up areas with a parent tag system. We require criminal background checks, Ministry Safe training, and a Kidcreek orientation for all adult and youth leaders to ensure your child's safety.

## **It's our first time at Kidcreek. What should we do?**

Welcome! Please visit the red guest kiosk inside the Kidcreek atrium to register your child(ren). They will receive a nametag, and you'll get parent tags for secure pick-up. Our staff will then escort you to their classroom.

## **What if my child needs me during the service?**

Should your child need you, we'll text you and display your unique 4-digit code on the auditorium's side wall black boxes. Please head to the Kidcreek main entrance for assistance.

## **What if my child has allergies?**

We prioritize your child's health and safety. Inform us about any allergies on the registration card, and remind the teacher upon drop-off. Our snacks are generally allergy-friendly, but you're welcome to provide a specific snack for your child. Note: Our campus is not peanut-free.

## **What if my child has special needs?**

We offer personalized support through our Kidcreek Buddy system, ensuring every child can participate comfortably. For a tailored experience, please contact us in advance at [kidcreek@woodcreekchurch.com](mailto:kidcreek@woodcreekchurch.com).

### **What weekday ministries are available for my child?**

Beyond Sunday services, we offer the Sunshine Connection (Mother's Day Out program) and the Little Hearts program during Women's Bible Study on Wednesday mornings. Additionally, our 5th Grade Discipleship Project on Wednesday evenings explores the life of Christ in depth.

### **Can I visit my child's class?**

We want parents to feel comfortable leaving their child in Kidcreek. Parents may stay in the classroom with their child for their first visit, however if they want to continue to visit the classroom, we ask that parents complete our Child Safety Program.

### **What curriculum do you use for teaching?**

Lil Creek (ages 2 - Kindergarten) follows the Little Village curriculum. Grades 1st-5th lessons are written by our Kidcreek Director based on our current sermon series.

### **How do you handle discipline in the classroom?**

We want to make sure that we deal with the issue that needs to be addressed with a child's behavior. We have a progression of actions that we take: redirect the child to a different activity, talk about the issue and what choices could be made differently, if necessary, the Kidcreek Director is called in to talk with the child. The Kidcreek Director will make the call on whether or not a parent needs to be called to come and help with the situation.

### **What measures are in place for health and sanitation?**

At Woodcreek Church, we prioritize health and cleanliness highly. Our dedicated cleaning team conducts thorough cleanings of the building multiple times a week to ensure a sanitary environment for everyone. Each classroom is equipped with child-safe disinfectant spray, and we make sure that rooms are cleaned after every use, before the leader departs.

Regarding our indoor playground, it is meticulously cleaned bi-weekly, aligning with our high standards for hygiene and safety.

We also have a strict sick policy in place to protect our community: any child displaying symptoms such as fever, diarrhea, vomiting, or any other signs of illness must be symptom-free for 36-48 hours without the aid of medication before they

can return. This policy helps us maintain a healthy environment for all members and visitors.

### **Are there any costs or fees associated with your children's ministry?**

For our Sunday morning services, there is no fee required for children to participate in Kidcreek while their adults attend the main service. We do request that parents remain on campus while their children are under our care, ensuring safety and accessibility.

Our Sonshine Connection (Mother's Day Out) program operates with a monthly fee structure to cover the comprehensive care and activities provided. Detailed fee information can be found on our Sonshine Connection Page.

For certain ministry events providing childcare, we kindly request a donation for the childcare services. This is always communicated beforehand. Such donations are deeply valued, as they offset the expenses of delivering top-notch care for your children during these special occasions.

### **How can parents get involved?**

Many parents are interested in supporting or actively participating in their child's spiritual education. This FAQ can offer information on volunteering, parental support groups, or family events.

### **How are volunteers and staff screened and trained?**

All volunteers or paid staff that serve with children 0-18 years of age, must complete an application, a background check, MinistrySafe sexual abuse awareness training, an interview process, and training of our policies and procedures. All volunteers must be a member of Woodcreek Church.

### **How does the children's ministry communicate with parents?**

Staying connected with parents is a top priority. We believe in transparent and accessible communication with our parents.

- **Social Media & Church Center:** For regular updates, event information, and important announcements.
- **Email Communications:** For more detailed information.
- **Code Readers at the Auditorium:** For quick response time. We've placed code readers on each side of the Auditorium wall. This innovative system allows us to discreetly notify you with a unique code if your child needs you during service. It's all about ensuring your peace of mind while your child is in our care.
- **Direct Contact with Tammy Scott:** [Tammy Scott](#), our dedicated Kidcreek Director, is always available for a chat. Whether you have questions, need

assistance, or just want to talk about your child's experience, Tammy is here to help.

**What does Child Dedication mean at Woodcreek Church?**

Parent Child Dedications are an opportunity for parents to stand before the congregation and commit to raise their child in a Christ-centered home. The Kidcreek team partners with families by hosting a Parent Class before the dedication day and providing a gift box to families that contains space to capture spiritual milestones while also providing helpful, practical resources.

For any further questions or details, please don't hesitate to reach out to our Kidcreek Team at [kidcreek@woodcreekchurch.com](mailto:kidcreek@woodcreekchurch.com)